	<b>UGB INTERNET BANKING APPLICATION FORM</b>		
To, The Branch Manager UGB			
Dear Madam/Sir,		r UGB Internet Ba	nking (INB) facility & link Customer
PLEASE TICK > PERSON		CORPORATE [	
Person	nal customer		Corporate customer
CUSTOMER'S NAME		CUSTOMER'S NAME	
Date Of Birth		Name of Proprietor	
CUSTOMER ID (CIF No.)*		CUSTOMER ID (CIF No.)*	
	t aware of your Customer ID, please		
	E-MAIL I		
	OUNTS TO BE LINKED FOR INTE DE OF OPERATION NAME OF Jt. 2		Please tick at applicable column.)  RIGHTS * TRANSACTION RIGHTS *
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Banking service must have a service as a service as a service and account to an account to a service as a service must have a se	eparate User ID and PIN & theref nt. <u>EOR CORPORATE USER'S</u> INB services are not available. & correct.	ore a separate form m -Proprietorship con For expeditious regis	<b>ccount</b> requiring access to UGB Internet ust be used for applying for these service <b>cern ONLY. For accounts having Mod</b> tration, please ensure that all information
	<u>Declar</u>	<u>ation</u> :	
modifications made by UG my/our rights and liabiliti https://www.cedgeinb.in/Or under my/our Username & the provisions of the terms application form to the san particulars and information withheld any information. I and understand that UGB re or all account(s) without a	B from time to time. I/we are a ses would be governed by the bolineUGB I/we agree that the expansion and conditions which are income extent as if such provisions given in this form are true, corresponding to the property of the property o	ware of the content e said terms and conquiry/transactions /us. I/We thereby agree and been set forth ct, complete and up- vide any further infolication or block or valorize UGB to make	gree to abide by the same and such others of the terms & conditions and that a conditions by my/our act of accessing executed over Internet Banking facility gree to be subject to and comply with a see herein and deemed to be part of the infull herein. I/We declare that all the to-date in all respects and I/We have not commation that UGB may require. I agree withdraw the UGB INB services — to an experience and enquiries which UGB cation
Date: //			
			Customer's Signature
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Branch Confirmation:	FOR BRANCH OF	FICE USE UNLY	
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## Terms & Conditions of service: UGB INTERNET BANKING

# **General Information**:

- 1. You should register for 'UGB Internet Banking' with the branch where you maintain the account.
- 2. If you maintain accounts at more than one branch, with different CIF; you need to link CIF at each branch separately.
- 3. Normally 'UGB Internet Banking' services will be open to the customer only after he acknowledges the receipt of password.
- 4. We invite you to visit your account on the site frequently for transacting business or viewing account balances. If you believe that any information relating to your account has a discrepancy, please bring it to the notice of the branch by e-mail or letter.
- 5. In a joint account, all account holders are entitled to register, as users of 'UGB Internet Banking' but transaction would be permitted based on the account operation rights recorded at the branch.
- 6. All accounts at the branch whether or not listed in the registration form, will be available on the 'UGB Internet Banking'. However, the applicant has the option to selectively view the accounts on the 'UGB Internet Banking'.

#### **Security:**

- 1. The Branch where the customer maintains his account, will assign:
- a) User ID & Password
- 2. The Password given by the branch must be replaced by Password of customer's choice at the time of first log-on. **This is mandatory**.
- 3. Bank will make reasonable use of available technology to ensure security and to prevent unauthorized access to any of these services.
- 4. You are welcome to access 'UGB Internet Banking' from anywhere anytime. However, as a matter of precaution, customers may avoid using PCs with public access.
- 5. There is no way to retrieve a password from the system. Therefore if a customer fills wrong password three consecutive times & it is locked or forgets his password he must approach the branch for re-registration.

#### Bank's terms:

- 1. All requests received from customers are logged for backend fulfillment and are effective from the time they are recorded at the bank.
- 2. Rules and regulations applicable to normal banking transactions (Non financial & Financial) in India will be applicable for the transactions executed through this site.
- 3. The OnlineUGB service cannot be claimed as a right. The bank may also convert this into a discretionary service anytime.
- 4. Dispute between the customer and the Bank in this service is subject to the jurisdiction of the courts in the Republic of India and governed by the laws prevailing in India.
- 5. The Bank reserves the right to modify the services offered or the Terms of service of 'OnlineUGB'. The changes will be notified to the customers through a notification on the Site <a href="www.uttarakhandgraminbank.com">www.uttarakhandgraminbank.com</a>. Bank may introduce charges/taxes in future for availing of INB services through UGB.

### **Customer's obligations:**

- 1. The customer has an obligation to maintain secrecy in regard to Username & Password registered with the Bank. The bank presupposes that login using valid Username and Password is a valid session initiated by none other than the customer.
- 2. Transaction executed through a valid session will be construed by UGB to have emanated from the registered customer and will be binding on him /her.
- 3. The customer will not attempt or permit others to attempt accessing the 'OnlineUGB' through any unlawful means.

#### Do's & Dont's:

- 1. The customer should keep his/her ID and **password strictly confidential** and should not divulge the same to any other person. Any loss sustained by the customer due to non-compliance of this condition will be at his/her own risk and responsibility and the Bank will not be liable for the same in any manner.
- 2. The customer is free to choose a password of his own for OnlineUGB services. As a precaution a password that is in generic nature, guessable or inferable personal data such as name, address, telephone member, driving license, date of birth etc. is best avoided. Similarly it is a good practice to commit the password to memory rather than writing it down somewhere.
- 3. It may not be safe to leave the computer unattended during a valid session. This might give access to your account information to others.